

Maintenance & Cleaning for Natural Stone

General Cleaning

- Clean stone surfaces with a neutral cleaner designated safe for natural stone. We recommend Armstrong's Once & Done. Use a clean mop on floor and a soft cloth for other surfaces for best results.
- Do not use more than the recommended amount of any cleaning product. Too much may leave a film, causing streaks.
- When mopping, change the rinse water frequently. Do not use products that contain lemon, vinegar or other acids on marble, travertine or limestone as these can etch the surface of the stone. Do not use scouring powders or creams; these products contain abrasives that may scratch the surface.
- Dust most interior floors frequently using a clean non-treated dry dust mop. Sand, dirt and grit do the most damage to natural stone surfaces due to their abrasiveness.
- Mats or area rugs inside and outside an entrance will help to minimize the sand, dirt and grit that can scratch a stone floor. Be sure that the underside of the mat or rug is a non-slip surface. Do not use vacuum cleaners that are worn, the metal or plastic attachments may scratch the surface.
- In the shower/bath or other wet areas, soap scum, can be minimized by using a squeegee after each use.

Do's & Don'ts for Natural Stone

- Do dust mop floors frequently.
- Do clean surfaces with a neutral stone cleaner.
- Do thoroughly rinse and dry the surface after washing
- Do blot up spills immediately
- Do protect floor surfaces with walk off mats and counter top surfaces with coasters, trivets or placemats. Many common foods and drinks contain acids that will etch or dull the stone surfaces.
- Do use placemats under objects that can scratch the surface or place felt dots under any item in question.
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- Don't place hot items directly on the stone surface. Use trivets or mats under hot dishes.
- Don't use vinegar, lemon juice or other cleaners containing acids on marble, limestone, travertine, or onyx surfaces. Acidic liquids can etch the surface & eat through the polished finish.
- Don't use abrasive cleaners such as "comet" on stone surfaces
- Don't mix bleach and ammonia; this combination creates a toxic and lethal gas.